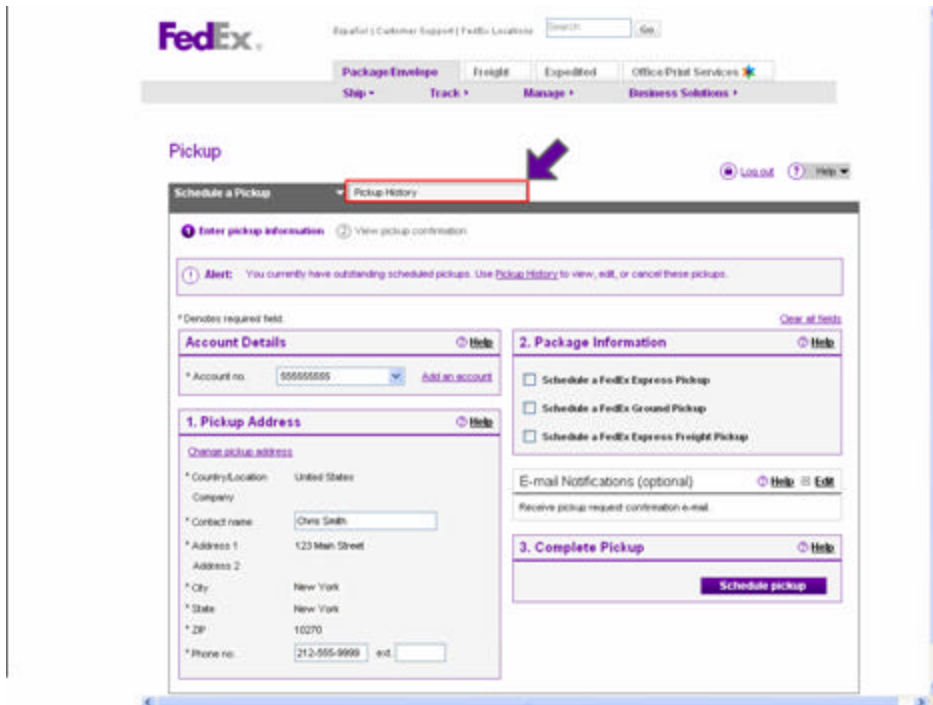


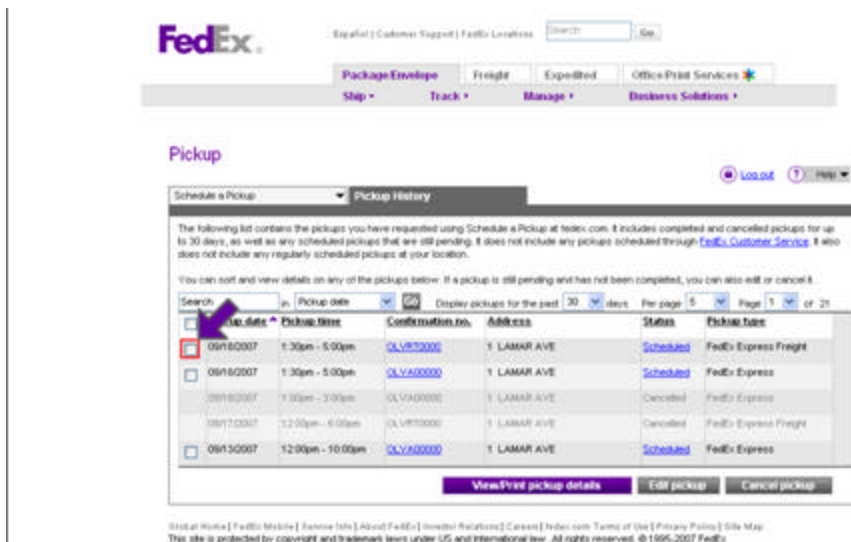
How to Cancel a Pickup on fedex.com

➤ Step by Step

1. Click the Pickup History tab.



2. Click the checkbox to select a pickup to be cancelled.



3. Click the Cancel pickup button.

The screenshot shows the FedEx website's 'Pickup' section. At the top, there are navigation links for 'Package Envelope', 'Freight', 'Expedited', and 'Office Print Services'. Below these are 'Ship', 'Track', 'Manage', and 'Business Solutions' buttons. The main heading is 'Pickup' with 'Schedule a Pickup' and 'Pickup History' tabs. A search bar and a 'Go' button are present. Below the search bar, there is a table of pickups with columns: 'Pickup date', 'Pickup time', 'Confirmation no.', 'Address', 'Status', and 'Pickup type'. The table contains five rows of pickup data. At the bottom of the table, there are three buttons: 'View/Print pickup details', 'Edit pickup', and 'Cancel pickup'. The 'Cancel pickup' button is highlighted with a red box, and a blue arrow points to it from the right.

Pickup date	Pickup time	Confirmation no.	Address	Status	Pickup type
09/16/2007	1:30pm - 5:00pm	OLV870000	1 LAMAR AVE	Scheduled	FedEx Express Freight
09/16/2007	1:30pm - 5:00pm	OLV260000	1 LAMAR AVE	Scheduled	FedEx Express
09/16/2007	1:00pm - 3:00pm	OLV600000	1 LAMAR AVE	Cancelled	FedEx Express
09/17/2007	12:00pm - 4:00pm	OLV870000	1 LAMAR AVE	Cancelled	FedEx Express Freight
09/13/2007	12:00pm - 10:00pm	OLV260000	1 LAMAR AVE	Scheduled	FedEx Express

4. Click the Yes button.

This screenshot shows the same FedEx Pickup History page as the previous one, but with an alert dialog box open. The dialog box has the title 'Alert: Do you want to cancel this pickup?' and two buttons: 'Yes' and 'No'. The 'Yes' button is highlighted with a blue arrow pointing to it from the right. Below the dialog box, the 'Cancel pickup' button from the table is still visible.

5. View the cancelled status for your pickup.

[Home](#) | [Customer Support](#) | [FedEx Locations](#)

[Package Envelope](#) | [Freight](#) | [Expedited](#) | [Office Print Services](#)

[Ship](#) | [Track](#) | [Manage](#) | [Business Solutions](#)

Pickup

[Schedule a Pickup](#) | [Pickup History](#)

The following list contains the pickups you have requested using Schedule a Pickup at fedex.com. It includes completed and cancelled pickups for up to 30 days, as well as any scheduled pickups that are still pending. It does not include any pickups scheduled through [FedEx Customer Service](#). It also does not include any regularly scheduled pickups at your location.

You can sort and view details on any of the pickups below. If a pickup is still pending and has not been completed, you can also edit or cancel it.

Search	Pickup date	Go	Display pickups for the past	days	Per page	5	Page	1	of 21
Pickup date	Pickup time	Confirmation no.	Address	Status	Service				
<input type="checkbox"/>	09/18/2007	1:30pm - 5:00pm	OLV20000	1 LAMAR AVE	Cancelled	FedEx Express Freight			
<input type="checkbox"/>	09/18/2007	1:30pm - 5:00pm	OLV20000	1 LAMAR AVE	Scheduled	FedEx Express			
<input type="checkbox"/>	09/18/2007	1:00pm - 3:00pm	OLV20000	1 LAMAR AVE	Cancelled	FedEx Express			
<input type="checkbox"/>	09/17/2007	12:00pm - 6:00pm	OLV20000	1 LAMAR AVE	Cancelled	FedEx Express Freight			
<input type="checkbox"/>	09/13/2007	12:00pm - 10:00pm	OLV20000	1 LAMAR AVE	Scheduled	FedEx Express			

[View/Print pickup details](#) | [Edit pickup](#) | [Cancel pickup](#)

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